

It is important to take time to reflect. It has been said "we don't learn from experience, but we learn by reflecting on those experiences." So I'm pausing to take stock of CCU after another busy year in ministry.

This vision: to empower churches to work together and partner with the broader community to serve and love our neighbors in need, continues to be vital and vibrant. Over 5,000 people were touched by the ministry of CCU this past year. See more on page 4 of this report.

Our HELP Ministries homeless prevention programs continue to effectively help households avoid eviction. In 2017-2018, we helped 224 households avoid homelessness at a cost of just \$1,558 per household. Every family we help provides them hope and reduces the burden on the shelter system...

...and for families who are homeless, our rapid rehousing program helped 198 households leave homelessness and get their own apartment for \$1,699 per household. Ending homelessness quickly, or preventing it all together, reduces trauma experienced by families, especially children, during a time of upheaval and crisis.

Project A.S.K.'s first year under the CCU umbrella was vital for kids in need in the West Shore School District to have the tangible supports they need to focus on school.

Our 40th anniversary year brought new energy to CCU as we expanded our partnerships with churches, businesses, and caring individuals through our "Love Your Neighbor" campaign. Our Board is committed to building capacity so CCU can give leadership in caring for the vulnerable in our community. While this growth phase shows a financial deficit for the fiscal year, our cash reserves remain strong and we are seeing the dividends of this investment in capacity building in our current fiscal year.

The Susquehanna Harbor Safe Haven program continued to make a great impact on reducing chronic homelessness in our community and is operating at full capacity under the leadership of our new SHSH Program Manager, Krista Farah.

We gave leadership to a Street Outreach Task Force that helped encourage the creation of new winter shelter space at Downtown Daily Bread, which meets the need that is beyond the capacity of our Winter Overnight Safe Haven. We also built the vision and partnerships for our new mobile rapid rehousing case manager and the Compassion Action Network.

My desire is that the people who come to HELP Ministries facing eviction or other crisis, or to Susquehanna Harbor Safe Haven needing housing and healing, or to the Work Release worship service for spiritual care and community, will all experience the reality of love and hope. To know all is not lost. To know there are people who care.

We seek to be a source of God's love and hope to people in dire situations. As I reflect, here is some of what I'm excited about that developed this past year ...

CCU welcomed two new ministries to share our facility at 413 S. 19th Street. La Fuente church, a Hispanic church plant, and Center for Champions, a youth mentoring organization, both help us expand our positive presence in the local neighborhood.

We introduced a new website and expanded our social media reach, culminating our 40th anniversary year with our "50 Ways to Love Your Neighbor" campaign. This campaign is being recognized at the 2019 Central Penn Business Journal Nonprofit Innovation Awards.

Many churches continued to volunteer their time each Sunday afternoon to reach out and provide spiritual support to residents of the Dauphin County Work Release Center and their families.

Thank you for your partnership in making these things happen in our community. With your help, CCU remains a powerful witness of what can be accomplished when people of faith work together to serve and love our neighbors.



Darrel Reinford, Executive Director

WE APPRECIATE OUR DONORS & PARTNERS

The following individuals, churches, businesses, and other funders invested in the work of CCU during Fiscal Year July 1, 2017 to June 30, 2018 through financial or in-kind donations

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+ Denotes members of our Matthew 25:40 Team of monthly program sustaining individual donors

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Program Partner



Pennsylvania Association of Nonprofit Organizations Member Organization

CCU 2018 Annual Report

2017-2018 Programs: Statistical Snapshot

HELP Ministries

Homelessness Prevention Services

- **224** households prevented from apartment eviction
- **126** individuals prevented from rooming house eviction
- **162** households helped to maintain housing by keeping the heat and lights on

Susquehanna Harbor Safe Haven

- ◆ 32 men served in long-term housing program
- **57%** of those leaving moved into long-term/permanent housing
- ◆ 105 men provided warm, dry place to sleep at our Winter Overnight Safe Haven
- Over **9,000** nights of housing provided at Susquehanna Harbor Safe Haven

HELP Ministries

Short-Term/Crisis Assistance Services

- ◆ 308 households admitted to emergency shelter and supported with case management
- ◆ 280* individuals aided to obtain life sustaining medication
- ◆ 280* individuals provided travel assistance

Prison Action Ministries

- Over **100** inmates served each month in Dauphin County Prison through pastoral contacts, one-in-one counsel and volunteer oversight
- ◆ 52 Work Release Worship Services and 12 Community Connection Breakfasts hosted by area churches to provide encouragement and spiritual care to inmates and ex-offenders
- ♦ 4 Basic Mentor trainings for individuals and 2 Healing Communities trainings for congregations

* This is not a typo as we happened to serve the exact same number of clients this year with these two services. Travel Assistance includes aid to stranded travelers, bus passes for persons starting new jobs and homeless individuals/families with housing options available out of town.

HELP Ministries Long-Term Solutions

 198 households successfully exited homelessness by obtaining long-term housing with case management support

Project A.S.K.

(Assisting Students and Kids)

 14 Nurses offices supported with tangible items to children in need in West Shore School District (WSSD)

Summer Worship

On the Pride of the Susquehanna Riverboat

◆ 716 people attended 10 Riverboat Worship Services, with 4 canceled due to high river levels

2017-2018 Statement of Financial Position

Fiscal Year Ending June 30, 2018

Revenue

Government Grants	\$1,276,119
PPL Operation HELP	\$131,569
United Way of the Capital Region	
Other Grants	\$203,325
Contributions/Events	\$104,390
Church Support	\$65,614
Miscellaneous	\$48,357
TOTAL REVENUE	\$1,908,586

Expenses

•	
Program Services	\$1,721,832
HELP Ministries: Homeless Assistance	\$987,044
HELP Ministries: Emergency Services	\$251,024
Susquehanna Harbor Safe Haven	\$403,531
Other Program Services	\$80,233
Management and General Expenses.	\$174,744
Fundraising	\$61,486
TOTAL EXPENSES	
Increase //Decrease) In Not Access	(10, 176)

Increase/(Decrease) In Net Assets	(49,476)
Total Assets	\$1,946,897
Total Liabilities	\$51,284



The official registration and financial information of Christian Churches United of the Tri-County Area may be obtained from the Pennsylvania Department of State by calling toll free, within Pennsylvania, (800) 732-0999. Registration does not imply endorsement.

